

Deborah Nelson – Product Manager





## Team ERP - a new approach



- Created cross-functional/divisional team
- Executive Leadership buy-in
- Set it up as a project
- Invested in training
- Socialized group/goals/changes
- Met regularly
  - Weekly at first, then monthly
- Tracked progress to get ROI
- Reported back to stakeholders
- Created an Idea Wall in visible area



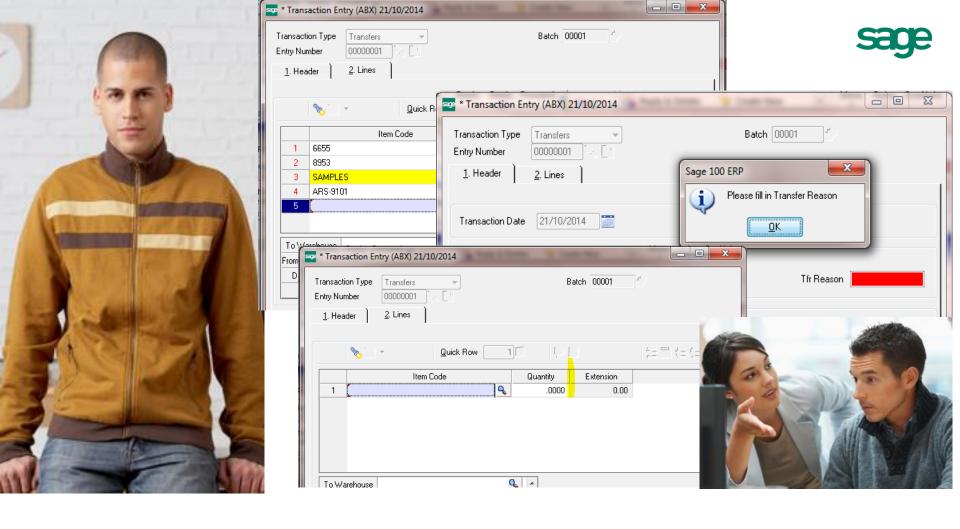


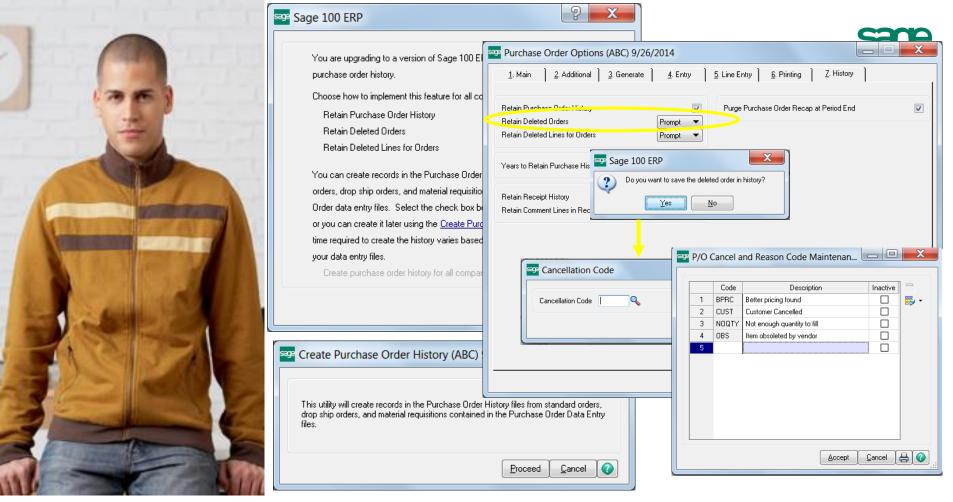




## **Kurt**

IT / System Administration





**Sage 100 ERP - Purchase Order History Creation** 

# Jen

**Purchasing** 

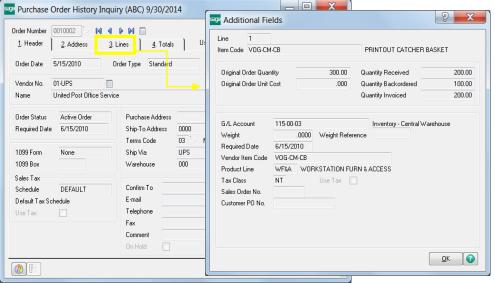
**Supply Chain Management** 

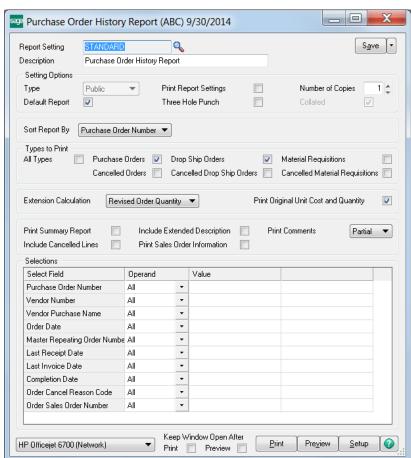


## **Purchase Order History – Inquiry and Reporting**



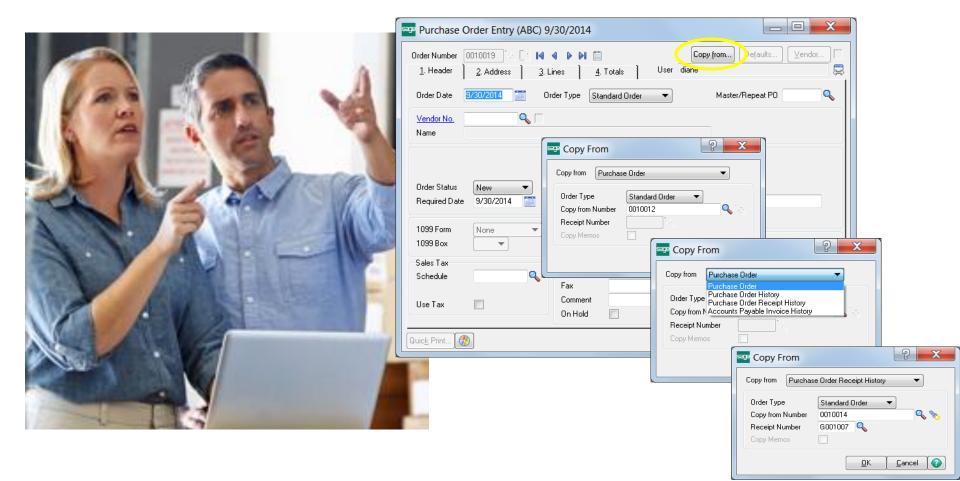






### **Purchase Order Copy From**







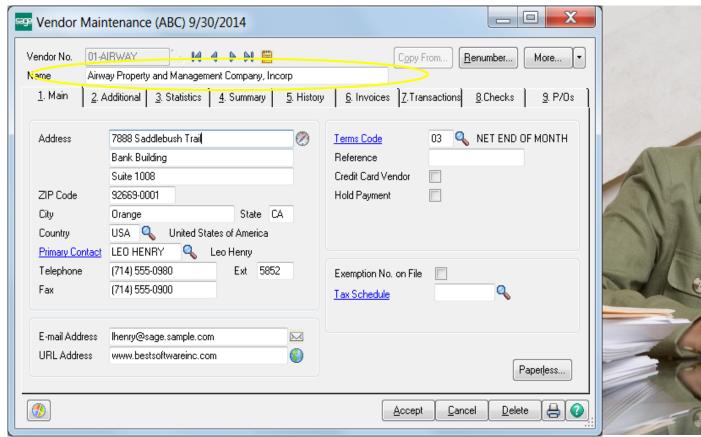
# Rachel

Accounts Payable



### **Vendor Name Expansion**











# **Brett**

Customer Relationship Manager (CRM)

Sales



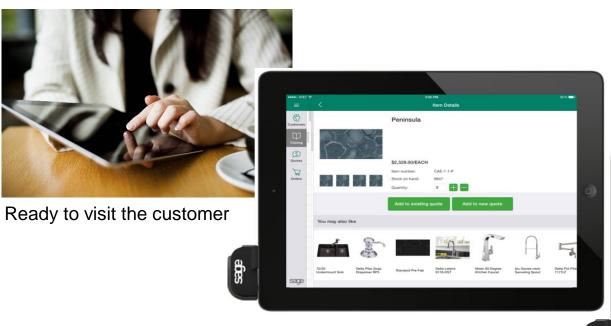
# **Katie**

Outside Sales Rep

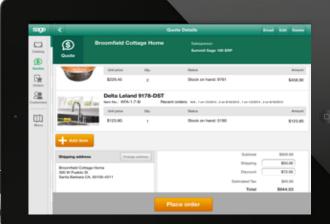


### Seizing the opportunity and closing the deal





Impress customers
Build bigger orders
Real-time integration with Sage ERP



Close deals faster







# Laura

**Accounting Manager** 

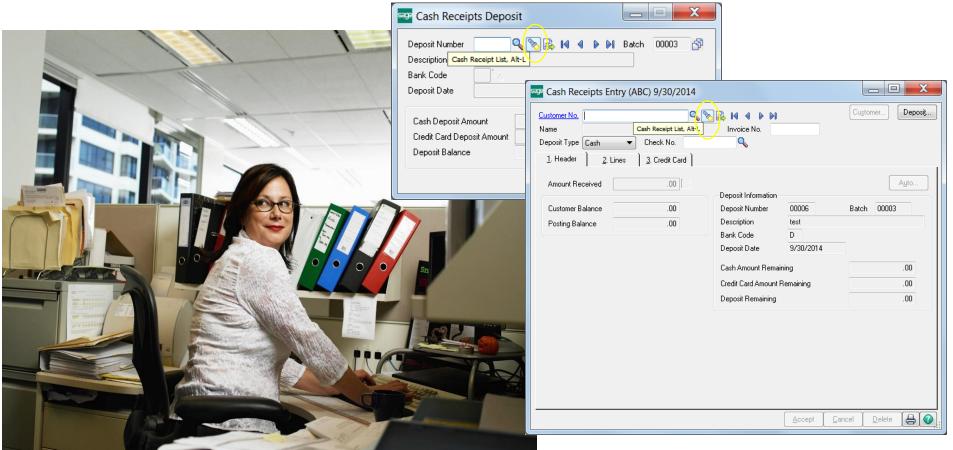
### Relevant Tips and Tricks offered by role

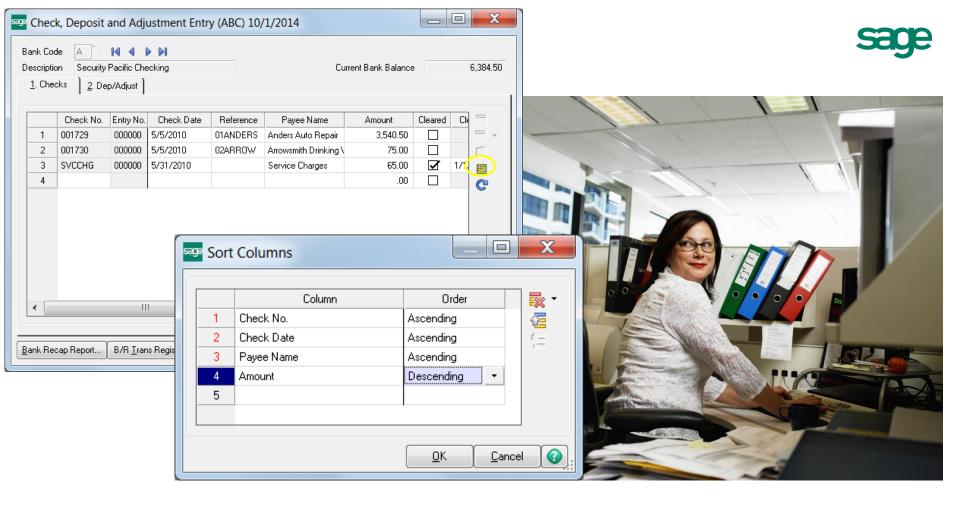




## Flashlights make lookups quick and easy to complete







Custom sorting is going to save a ton of time each week!

## **Christine**

**Customer Service Rep** 

**Collections** 

**Knows html** 





#### Celebrate all things family!

Save up to 50% by taking advantage of the coupon below sere up to so a of tening outsinage of the coupon below the entire.

> Invoice: IN00000032 9/6/2013

Bill to: Avenue Design 26 Magnolla Blvd Los Angeles, CA 91505 Ship to: 26 Magnolia Blvd Los Angeles, CA 91505 Dec Dec

Order No.: ORD0000049 Order date: 9/10/2013 Salesperson: Claire Luthy

number	tem description	Unit price	Quantity		Discount	Total	
11240	High Arc Goose-neck Single Pull/Lever Chrome	\$409.99	1.000	EACH	80.00	\$409.99	
11284	White Platinum	\$2,678.00	1.000	EACH	\$0.00	\$2,678.00	
		6	(0)	1	350	7	



Subtotal	\$3,087.99
Less discount	80.0
Shipping	\$0.0
Miscellaneous	\$0.0
Sales tax	80.0
Total	\$3,087.99
Less payments/adjustments	
Payment discount due date	
Less payment discount	



sage

Dashboard

Customers

Welcome Stephen Smith | Sign out | Settings | Help

Auto-email (on) change

Templates



#### Customers

Search customers	Q,
BETA-MAY3	T
July112013-ABF	
March20	
March25	
March26	
Ramani ABF	
REDDY	
Sage Software - SCSCABC	
SARAH THURS-ABC sage 100	
SCA To Z Carpet Supply	

Ramani ABF

Sent communications

#### Open invoices Invoice No. Invoice date Date due Payments applied 05/31/2010 06/30/2010 \$38.20 \$38.20 05/30/2010 06/29/2010 🚯 \$0.00 \$130.00 05/15/2010 06/14/2010 1 \$0.00 \$613.05 05/15/2010 06/14/2010 🕕 \$0.00 \$2,467.61

Sent on	Document No.	Type	Sent to	Status
07/11/2013	0100041	Receipt	deborah.nelson@s	None
07/11/2013	0100041	Invoice	deborah.nelson@s	None





# **Julie**

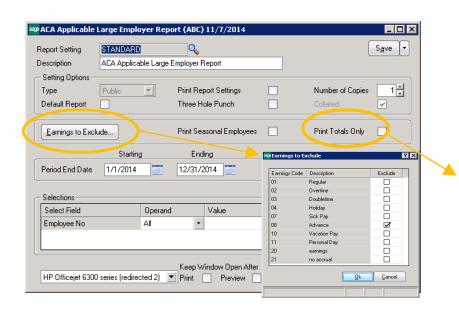
Payroll Manager



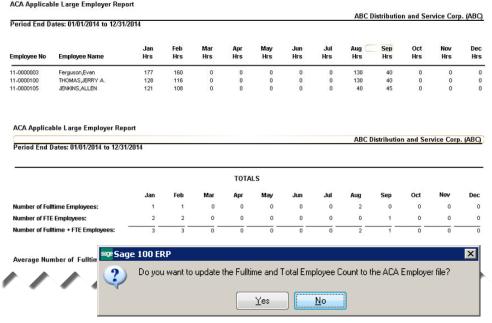
## Affordable Care Act (ACA) Reporting

Prepare by enabling the option to Save Perpetual History in Payroll Setup now!

### Adding new Crystal Report to help you determine if you are a large employer

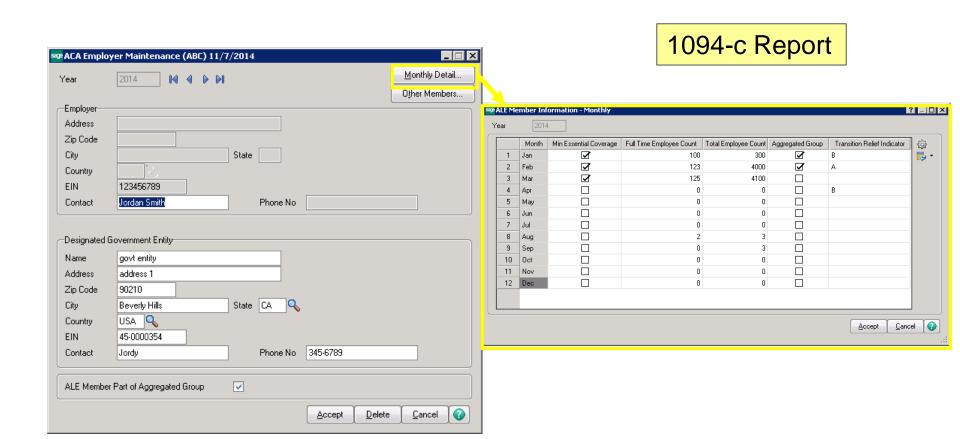


Employers with 50+ Fulltime or Fulltime Equivalents are considered large employers and are required to report in January of 2016.



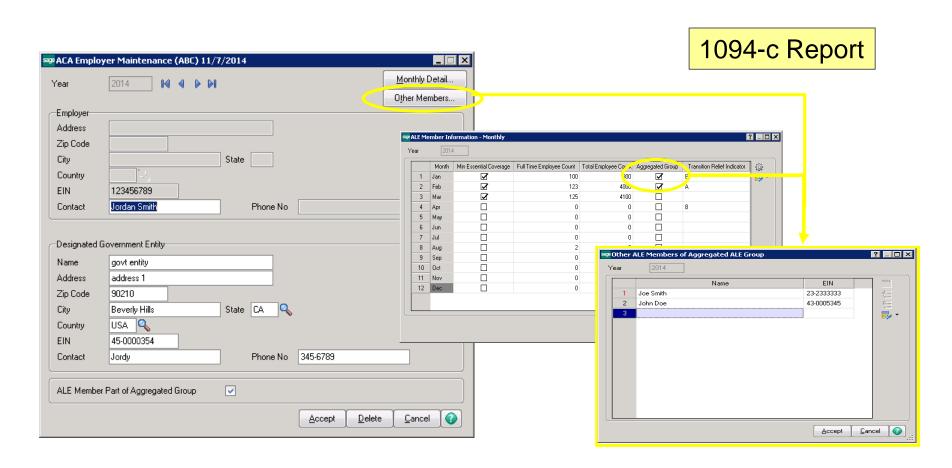
## **Employer Maintenance Screen - Monthly Detail**





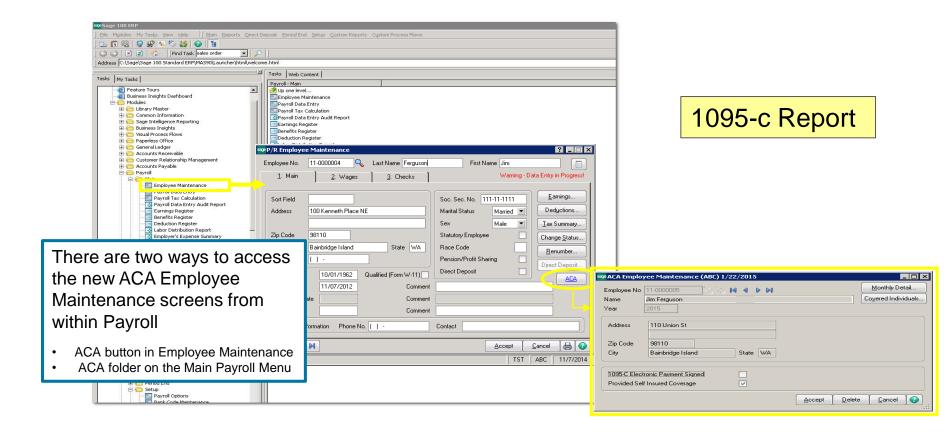
## **Employer Maintenance Screen – Other Members**





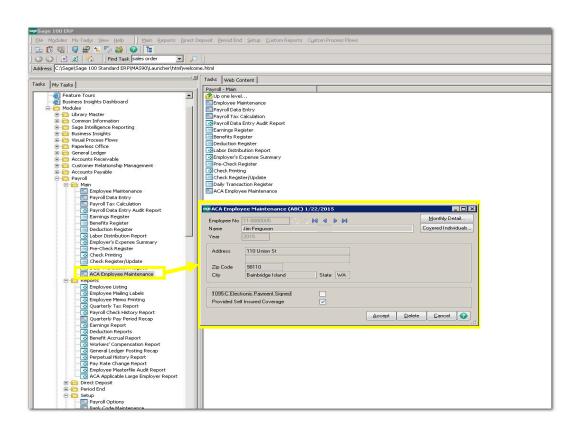
### Employee Maintenance for ACA Reporting in Payroll Sage





## Payroll → Main → ACA → ACA Employee Maintenance Sage

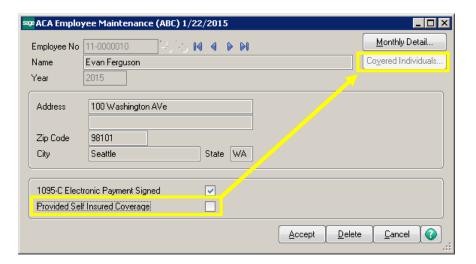


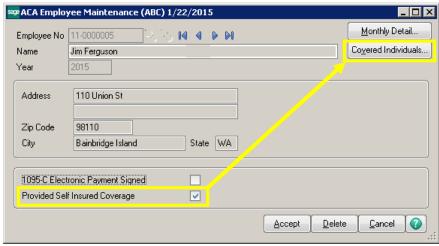


1095-c Report

## **ACA Employee Maintenance**





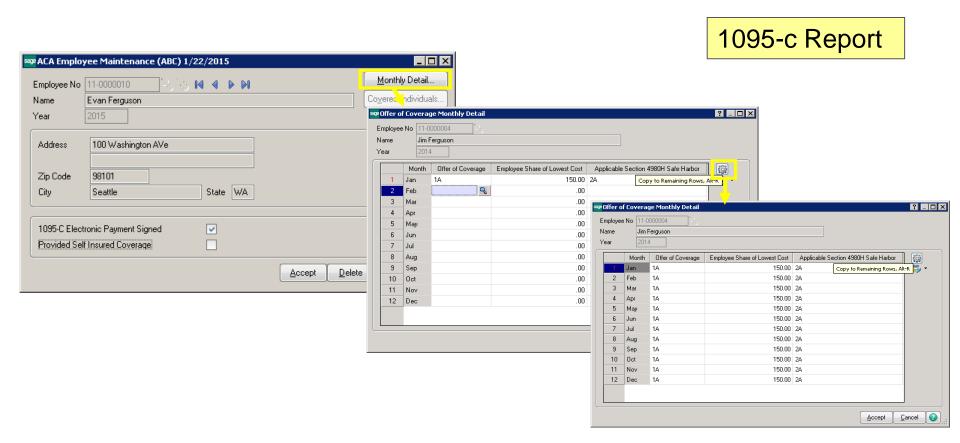


The information required in the report depends on whether the employee accepts the offer of insurance coverage from the employer

- Provided Self Insurance Coverage checkbox not selected = employer is not self-insured
- Provided Self Insured Coverage checkbox selected = employer is self-insured

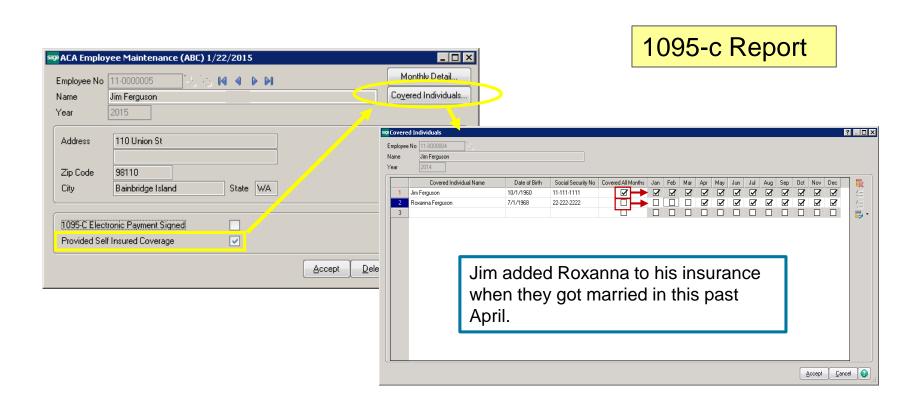
## ACA Employee Maintenance – Monthly Detail





## **ACA Employee Maintenance – Covered Individuals**





### **Timing of Release for ACA Enhancements**



- New Enhancements in Sage 100 ERP Payroll
  - Will be released in a Product Update after the Government finalizes the forms\*
    - Crystal Report for Large Employer Determination
    - ACA Employer Maintenance
    - ACA Employee Maintenance
- To help large customers get started -→ Sage 100 ERP ACA Spreadsheet
  - Will be posted on the ACA Center in Sage City on January 30, 2015
  - Will support direct import of information into new ACA enhancements in Sage 100 ERP

<sup>\*</sup>The Government still has not finalized the forms as of January 15, 2015

### Let's get started! New spreadsheet for ACA Reporting Get a head start on entering employee info needed for 2016 reports



A B	С	D	E	F	G	Н	1	J	K	L	М	N	0	P	0		
Spreadsheet Record Definitions	:																
Record for 1095-1 info	Record No Indicator = 1095- I	Year	Employee No	Provided Self Coverage (Y/N)													
Recard for 1095-II info for monthly detai	Record No Indicator = 1035- II	Year	Employee No	Month (1-12)	Offer of Coverage (1A - 11)	Employee Share of Lowest Cost	Applicable Sec 4980H Safe Ha (2A - 2F)										
Recard for 1095-III info for covered individual	Record No Indicator = 1095-	Year	Employee No	Entry No	Covered Individual	SSN	Date of Bir	Covere d Jan (Y/N)	Covere d Feb (Y/N)	Covere d Mar (Y/N)	Covere d Apr (Y/N)	Covere d May (Y/N)	Covere d Jun (Y/N)	Covere d Jul (Y/N)	Cove d Au (Y/N		
****This is the sample spreadsheet	below. DO NOT d	elete d	or move any o	of the existing	columns. You	can add colum	ns to the end	if needed, b	out they	/ will be	e ignore	ed by Sa	ige's in	port.*	***		
Sample Spreadsheet:				_							_		_	Ī			
Record for 1095-linfo	1095-1	2015	11-0000001	N													
Record for 1095-Il info for monthly detail	1095-II	2015	11-0000001	1	1A	\$ 60.00	20										
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Recard for 1095-Il info for monthly detail	1095-II	2015	11-0000001	5	1A	\$ 60.00	20										
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Record for 1095-Il info for monthly detail	1095-II	2015	11-0000001	12	1B	\$ 150.00		ayı	JII C	13111	y v						
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Record for 1095-III info for covered individ	1095-III	2015	11-0000001	2	Jardan Smith	123-45-6789		The s	nnr.	200	oh.	of	:11	ha	01		
								1110	VI 11 F		SIL		1/1////////////////////////////////////		-1		

Use this spreadsheet until the IRS finalizes the orms.

Covere d Jan d Feb d Mar d Apr d May d Jun d Jul d Aug d Sep d Oct d Nov d Dec 

Once the IRS finalizes the forms, we will release the Payroll enhancements and you will be able to directly import this information into Sage 100 ERP Payroll using VI.

The spreadsheet will be available for download in the ACA Center on Sage City on January 30, 2015.







Support Communities Business Communities Partners Accountants Students Town Hall



#### **ACA** information from Sage

On-demand training: Learn from our experts as they explain what you need to know about the ACA and healthcare decision making. To access, scroll to the "On-demand training: ACA and healthcare decision making" section of this page.

The Healthcare Reform Survival Guide: Checklists and explanations to help you meet changing health benefits compliance mandates

How to Determine if you should pay or play: Use the flow chart from our Survival Guide to help decide which options are right for your company

The Affordable Care Act—are you ready: Check out this infographic for quick stats about ACA.

New year, new concerns: 10 ACA issues to track: As implementation of the Affordable Care Act (ACA) unfolds, brokers/employers need to keep an eye on several important issues

Patient Protection and Affordable Care Act The Acronym List: Handy list of ACA related acronyms and what they stand for.

Inspire Tour 2015: join us live at a location near you where sessions like "Affordable Care Act: How Sage is Helping with Requirements" may be presented.

Start or join a conversation in one of the Sage City Business Communities

#### Other ways Sage can help with ACA

- Learn more about My Workforce Analyzer from Sage HRMS, which helps identify large employers, determine coverage affordability, and monitor employee eligibility.
- Learn about the Health Benefits Explained Library from Sage HRMS which consists of live and on-demand benefits-focused training for employees and PPACA impact-focused training for employers.
- Check out the latest information from Sage HRMS from SageCanHelp.com

#### ACA help from your Sage Solution

Note: Some assets require an active Sage Business Care Plan.

#### Sage 50 U.S.

- How do I track and report health insurance information for the Patient Protection and Affordable Care Act
- How do I enter beginning balance hours for salaried employees
- · How do I view hours worked by employees
- How do I report employer paid health insurance on the W-2
- Year-End Center
- Support Community

#### Sage 100 Contractor

- . What do I need to know about the Affordable Care Act (ACA)
- Will Sage 100 Contractor support the Affordable Care Act (ACA) reporting requirements for 2015
- Year-End Center
- Support Community

#### Sage 100 ERP

- Webcast: Sage 100 ERP Payroll Enhancements for ACA
- reporting requirements

  Will Sage 100 ERP support the Affordable Care Act
- How to report Employer-Sponsored Health Care coverage on the W2 form
- Year-End Center
- Support Community

All updates related to ACA reporting requirements and the ACA Spreadsheet for Sage 100 ERP Payroll customers will be available under the Sage 100 ERP section here in the ACA Center



# sage

### Key Feature, Workflow, Usability, and System Enhancements

#### Library Master (including System-wide Enhancements, Paperless Office and Customizer)

Added UI Events that that user-defined scripts can be attached to.

Update Sage Intelligence

Updated SAP Crystal Reports runtime components to latest Service Pack.

Updated Amyuni driver for Paperless Office.

Added capture of User Roles (Job Title and e-Mail Address) to logon screen.

Pre-populated the SY\_Country table in Sage 100 ERP with all the country codes. This includes the country codes already in Sage CRM and additional codes from the ISO standards.

Added a new User Preference to default to the current module when switching companies.

Added ability to optionally install Canadian Zip Code.

System Activity Log now displays which options are changed when any of the Setup Options records are updated (Framework modules only).

Country Code Maintenance now has a check box to require the State Code.

Added a module option to control exporting to Excel from ALE and right click within grids.

Added a module option to control printing from ALE lookups

Adding special help text to html page on launcher to explain how to set a default operand for lookups.

Sage Intelligence Viewer is now included in Role Maintenance for security.

Modified Company Preferences "Enable Company Specific Color" to also include borders/frames.

Added a link to L/M User Lookup Wizard from within each ALE Lookup.

Journal/Registers will now default the Print Full Comments checkbox to the last value used.

Customizer allows the user to create additional maintenance space on panels/forms for UDFs. Adding special help text to html page on launcher.

Implemented performance improvements for printing checks and extended stubs to PDF through Paperless Office.

All reports now allow direct access to the associated Paperless Office Viewer by using the Save drop down menu.

Added UDF data sources in AP manual check to be consistent with check printing.

Added printing tasks for approximately 17 reports not previously available in Paperless Office.

Added printing tasks for RMA forms for Paperless Office.

Customizer examples and documentation for scripting will be added to Sage City as an on-going improvement.

Customer Relationship Manager Main Menu in Sage 100 ERP has been reordered to properly reflect integration steps.



### Key Feature, Workflow, Usability, and System Enhancements

#### **General Ledger and Bank Reconciliation**

Added ability to sort columns in Bank Rec entries using Excel as the model.

When entering an unformatted GL Account Number in report selections, the value will automatically be formatted just like Account Maintenance.

The GL Detail Report now prints Out of Balance when Total Debits are not equal to Total Credits.

Added a button in Account Maintenance on the Transactions tab to reverse a journal by creating the entries in General Journal Entry.

New sample bank format for the Positive Pay Export Wizard.

Added Sort and Selection by Account to the GL Account Audit Report.

Update the remit to name to Bank Rec (when "Print Remit To Information" is selected in check printing) instead of the Vendor Name. This is required for positive pay export.

#### **Inventory and Bill of Materials**

Added a new field in Item Maintenance Transactions tab to drill into the GL Source Journal.

Added Copy From for Product Line.

Added new Module Options to allow access to each Inventory Transaction Entry type.

Added a new option in Bill of Materials Options to synchronize the first line of the item description when both the item description and bill descriptions are the same. This option does not apply if the item has an extended description.

Added Sort and Selection by Item to the IM Item Audit Report.

Copy Item in Item Maintenance now allows the user to exclude Item Vendors and Alias Items.

In Item Maintenance, added the ability to launch Bill of Materials Maintenance.

Added separate Role Maintenance security for Item Vendors Maintenance accessed through Item Maintenance.

Last Physical Count Date will now update by Item and Warehouse. Both fields are now viewable in Item Maintenance/Inquiry.

# sage

### Key Feature, Workflow, Usability, and System Enhancements

#### Accounts Payable, Accounts Receivable and Credit Card Processing

Expanded the Vendor Name field in A/P to 50 characters

Added the ability to Keep Open Print Dialogs after printing Accounts Receivable Forms

Added Level III credit cards processing for reduced fees

Added a customer flag to suppress invoice printing for customers using Sage Billing and Payment to invoice through the Sage Data Cloud.

Manual Check and Payment Entry now allows access to the "Select Invoices" dialog for all purchase transfer vendors.

Adding special help text to html page on launcher for the AP Aged Invoice Report describing how the AP Option to include multiple companies functions.

Added Sort and Selection by Vendor to the AP Vendor Audit Report.

In Credit Card Processing, added the ability to perform a second credit card pre-authorization after the first one has expired.

When creating a \*PRNT\* check, the print button will still be accessible even after the check is initially printed and the check number is written to the table, allowing the check to be re-printed.

Salesperson Commission Report now has Pay Date as one of the selections.

Added Column Sorting to Select Invoices for Payment dialog from Invoice Payment Selection.

Added Column Sorting to Select Check and Electronic Payment Maintenance dialog in Check and Electronic Payment Maintenance.

Added Column Sorting to Select Manual Check and Payment Invoices and Select Vendor Transfer Invoices dialogs in Manual Check and Payment Entry.

Added Column Sorting to Select Vendor Transfer Invoices in A/P Invoice Data Entry.

Added Column Sorting to Select Cash Receipts Invoices dialog in Cash Receipts Entry.

Added Column Sorting to Select Customer Invoices dialog in AP from AR Clearing Entry (Period End Processing).

Added Sort and Selection by Customer to the AR Customer Audit Report.

# sage

### Key Feature, Workflow, Usability, and System Enhancements

#### Sales Order, Purchase Order and RMA

Added Purchase Order History (like what was previously done for Sales order/Quote History)

Added the ability to do a "copy from" when creating a new purchase order

Added the ability to redisplay the source document in entry after doing a Quick Print in Purchase Order

Added the ability to Keep Open Print Dialogs after printing Sales Order and Purchase Order Forms

Added new columns to grid for allocated freight or landed cost, and sales tax to PO Receipt History Inquiry. Several new fields in Additional dialog as well.

Added Warehouse Code, Sales Tax Schedule, Exemption Info, FOB and Ship Via on PO Ship-To Address dialog.

Added an option for the Purchase Order forms to use the email address in data entry for Paperless Office.

Added Copy From to PO Entry using multiple sources.

Added a calculator to the Landed cost field. Also added calculator and calendar to multiple other locations.

Added new printing options for "Keep Source Document Open" for PO forms.

Added the Batch Number to "This order is currently being..." dialogs in Purchase Order.

Added a new PO Option on the Generate tab that allows the user to select to either sort by Item Code or Sales Order Line No. when creating a new PO through generation.

Added a new option on the Sales Order Printing dialog to allow orders on hold to be printed.

Added Vendor Memo button to main panel (outside folder region) of Purchase Order Entry dialog.

Added Vendor Memo button to main panel (outside folder region) of Receipt of Goods Entry dialog.

Added Vendor Memo button to main panel (outside folder region) of Receipt of Invoice Entry dialog.

Added Vendor Memo button to main panel (outside folder region) of Return of Goods Entry dialog.

A warning will now display when leaving the Item Packaging Maintenance dialog in Shipping Data Entry and the quantity shipped does not match the quantity packed.

SO Quote History Inquiry fields Product Type, Product Line, Price code, Created by, etc. are now properly displaying.

Added the Batch Number to "This order is currently being..." dialogs in Sales Order.

Added Ship Via to Customer Ship-To Address dialog.

Added Customer Memo button to main panel (outside folder region) of Sales Order Entry dialog.

Added Customer Memo button to main panel (outside folder region) of Invoice Entry dialog.

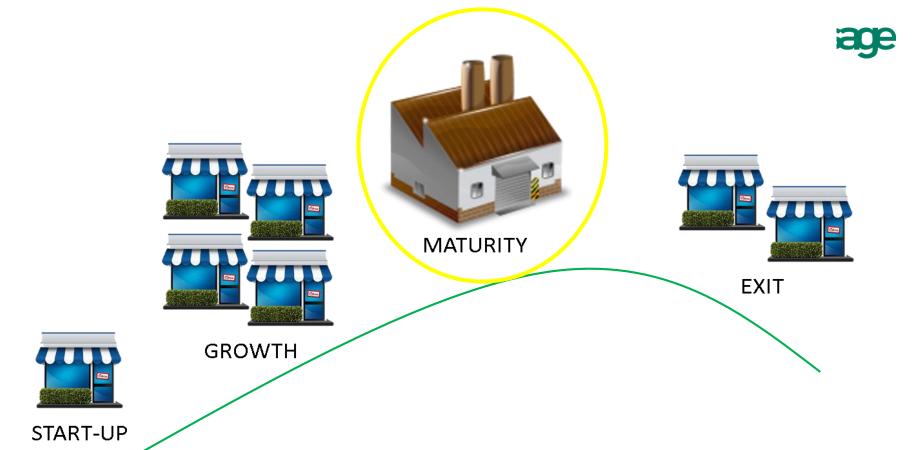
Added a new option to the Sales Order Printing dialog to prevent orders on hold from being printed.

Added a button to launch RMA Entry from Sage CRM.









**Standard Business Maturity Curve** 

# How is business going for our customers?



Far Ahead of their competitors

Ahead of their competitors

Customers feel they are...

About Even with their competitors

**Behind** their competitors

Far Behind their competitors

...at winning and keeping customers





# **Capturing the cloud opportunity**



# WARWICKHANGER Hang it Faster!!!

- Manufacturer in Rhode Island
- Founded 35 years ago
- Prime manufacturing capabilities
- Over 800 SKUs
- 25 employees
- 5 users on Sage 100 ERP

### Goals:

- Immediate shipping
- Allow customers to maintain minimum inventory levels





## Sage 100 ERP 2013

- Accounts Payable
  - Accounts Receivable •
- Bank Reconciliation •
- Bar Code
- **Custom Office**
- Crystal Reports
- General Ledger

- **Inventory Management**
- Purchase Order
- Sales Order
- Work Order
- Visual Integrator
- Sage Inventory Advisor

## Top FY-2014 Initiative for Warwick Hanger



#### Lacked visibility into shortages

- 800 SKUs
- Orders picked throughout day
- Lacked visibility into shortages

### Long lead times from vendors in China

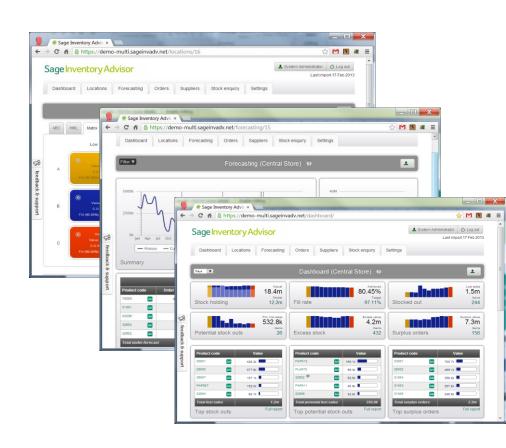
- Managed 3-month forecasting on spreadsheet
- Couldn't account for seasonal fluctuations
- Sometimes purchased from competitors to meet demand

### Added Sage Inventory Advisor

- Dashboard enabled supervisors to easily see status
- Utilizes historical information and industry algorithms

#### Results

- All overseas orders go through Sage Inventory Advisor
- No more surprises or afternoon emergencies
- Able to fill customer demand
- No shortages in the last 4 months



Stand out from the crowd





### the whole package.

- Mid-sized Distributor in Indiana
- Founded 25 years ago
- 35,000 sq. feet warehouse capacity
- 12 users on Sage 100 ERP

### Goals:

- Extraordinary service and delivery
- Meet precise customer requirements
- Develop lasting customer relationships



## Sage 100 ERP

- Accounts Payable
- Accounts Receivable
- General Ledger
- Bank Reconciliation
- Credit Card Processing
- Crystal Reports

- Inventory Management
- Purchase Order
- Sales Order
- Visual Integrator
- Fixed Assets
- Sage Mobile Sales

## Top FY-2014 Initiative for St. Joseph Packaging



### Goal: Improve office efficiencies and increase revenue

- Excessive amount of effort required and paper used entering faxed orders.
- Too much time spent phoning in orders from customer sites

### Added: Sage Mobile Sales

- No more paper!
- Sales people work with real-time data

### Results:

- Reduced paper
- Eliminated transcription errors
- Increased orders from top customers
- Improved customer service
- Sales up \$400K in 6 months
- Added 7 more salespeople sales volume up 16%

