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You'll receive fast delivery of important new product releases that provide tax law updates and software enhancements. With Sage FAS SupportPlus, your software will always be kept up to date.

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Quality customer support has always been the hallmark of Sage Software. And, with Sage FAS SupportPlus it begins on day one. You'll have immediate, 24/7 access to Sage FAS SupportPlus Online—an invaluable online resource available exclusively for Sage FAS SupportPlus members through Sage Software's Web site. Here you can search for answers to your technical questions in the Sage FAS SupportPlus Knowledgebase, review lists of FAQs, download product updates, read tips and tricks in the Sage FAS TechFlash online archive, and more.

As a Sage FAS SupportPlus member you can also take advantage of the Sage FAS Solution Center—a self-service technical support resource that gives you direct access to a wide range of Sage FAS technical information. Plus, you'll receive fast delivery of important new product releases that provide tax law updates and software enhancements as well as exclusive discounts on Sage FAS product upgrades and training classes and free newsletter descriptions. When it comes maximizing the benefits of Sage FAS solutions, only Sage FAS SupportPlus lets you optimize your business' operations with complete peace of mind.



FAS SupportPlus

"Sage Software really has done everything I expected. Specifically, Sage Software provided solid technical support and supplemental training as we grew. That level of up front and on-going customer support is so often overlooked by larger companies that are only interested in completing the original installation."

Jonathan Levi, VP of IT & Telecommunications
The Mills Corporation

24-Hour Access to SupportPlus Online

Sage FAS SupportPlus Online is an invaluable online resource available exclusively for Sage FAS SupportPlus members through Sage Software's Web site. Here you can search for answers to your technical questions in the Support Knowledgebase, review lists of FAQs, download product updates, or read tips and tricks in the Sage FAS TechFlash online archive.

Sage FAS Solution Center

The Sage FAS Solution Center is a self-service technical support resource. Located within Sage FAS SupportPlus Online, the Solution Center gives you direct access to a wide range of Sage FAS technical information. Just enter a description of your desired topic or area of concern, and our online knowledgebase will provide the solution.

Sage FAS SupportPlus is SCP Certified

Support Center Practices (SCP) Certification is an internationally recognized standard which requires comprehensive onsite audits to confirm that companies meet stringent requirements and deliver world class technology support. Factors such as corporate commitment and direction, customer satisfaction, and performance metrics are taken into consideration. SCP certified companies must demonstrate their commitment to high performance standards through annual recertification audits. You can rest assured knowing that as a SCP Certified support center, Sage FAS Customer Support will provide you with the highest level of service and support.

